

Language Interpretation & Translation Resources in Western New York

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International Institute of Buffalo

864 Delaware Ave.
Buffalo, NY 14209

Phone: (716) 249-1234 for interpretation OR 716-883-1900 Ext. 308 or Ext. 334 for written translation

Interpretation Cost

In person/video: \$70/hr, two-hour minimum; \$105/hr, two-hour minimum on weekends, holidays or after office hours; Rates doubled with less than 24hrs notice

Telephonic: \$1.70/min (15-minute minimum)

Translation Cost

Alphabetic Language Translation:

\$0.25/word (e.g., birth, marriage, death certificates, diplomas, transcripts); \$50/page minimum

\$0.30/word (e.g., operator's manual, contract, lease)

Character Language Translation:

\$0.35/word (e.g., birth, marriage, death certificates, diplomas, transcripts); \$70/page minimum

\$0.40/word (e.g., operator's manual, contract, lease); \$70/page minimum

Travel Cost

Any travel outside of Erie County will cost \$0.58/mile

For more information, email: translation@iibuff.org

Journey's End Refugee Services

2495 Main St. #530

Buffalo, NY 14214

Phone: (716) 1882-4963, ext. 201 or 207

Interpretation Cost

In person/video/phone: \$65/hr; after hours \$97.50/hr

“Rush” interpretation is available with less than 24hrs notice and is priced at after-hours rates: \$97.50/hr

Translation Cost

Inquire at Translation@jersbuffalo.org; pricing specific to the project

Travel Cost

Mileage charged after 8 miles outside of Buffalo at \$0.585/mile

For more information, visit:

<https://www.jersbuffalo.org/hire-an-interpreter> OR email: interpreting@jersbuffalo.org

Tellmor International Translation Services

48 Mt. Hope Ave.

Rochester, NY 14620

Phone: (585) 232-5133

Interpretation Cost

In person: \$65/hr, 1-hour minimum, charged in 30-minute increments thereafter

Translation Cost

Inquire at almira@tellmorinternational.com

Travel Cost

Mileage charged at NYS rate of \$0.585/mile if over an hour of drive time

To learn more, visit: <https://tellmorrinternational.com/>

Catholic Charities Family & Community Services

87 N. Clinton Ave.
Rochester, NY 14604
Phone: (585) 546-7220 x7139

Interpretation Cost

In person: \$50/hr, one-hour minimum, additional \$12.50/15 minutes

Phone/Video: \$50/hr, 30-minute minimum

Less than 24hrs notice = additional \$25

Translation Cost

\$18 minimum per translated document

\$0.18 per word for documents containing more than 100 words in the target language

\$5/page for formatting (if required)

Expedited service charge is 18%

Travel Cost

<10 miles, no charge; >10 miles, \$12.50/15 minutes of travel >18 miles, above fee PLUS \$0.44/mile. Travel mileage will be charged on top of original appointment cost.

For more information, email: LS@cfcrochester.org

E-Z Translation

627 Meigs St. #1
Rochester, NY 14620
Phone: (585) 241-9282
Serving Monroe County Only

ONLY in-person spoken interpretation offered

\$55/hr any language*, thereafter billed in 30 minute increments

Travel Cost

No mileage charge, only flat rate for appointment above

*no last-minute service. Must have an appointment.

For more information, visit e-ztranslation.com or email eztrochester@gmail.com

Language Intelligence

16 N. Goodman St.
Rochester, NY 14607
Phone: (585) 244-5578

Interpretation Cost*

In person/video: one-hour minimum, starting at \$95/hr for Spanish*
To schedule an interpreter, email phenderson@languageintelligence.com

Translation Cost*

\$150-minimum for translation projects

\$0.17/word for Spanish

**pricing varies per language*

Travel Cost

\$300/day, charges may vary and are detailed in the initial project estimate

For more information, visit www.languageintelligence.com or email
sales@languageintelligence.com

JR Language Translation Service, Inc.

2112 Empire Blvd., Suite 1c
Webster, NY 14580
Phone: (585) 935-7144

Interpretation Cost*

In person/video/phone: \$150/hr, two-hour minimum for remote services, three-hour minimum for in-person services

Translation Cost*

\$58/page for documents (e.g., birth certificate); \$78/page for complex documents (e.g., divorce decree)

Travel Cost

Determined on a case by case basis

**pricing may vary per language*

For more information, email: info@jrlanguage.com

Compass Interpreters

201 Bleecker Street
"The Center"
Utica, NY 13501
Phone: (315) 749-7080

Interpretation Cost

In person: \$65/hr, 1-hour minimum

Phone: \$1.25/min, 15-minute minimum

Video: \$1.50/min, 15-minute minimum

After one hour, charged for one hour + 15 minutes

Translation Cost

Available upon call with specifics

Tone translation available. Contact Shana Pughe Dean at
spughedean@tonetranslate.com; (315) 292-8971

Or Kyi Kyi Min, Translation Coordinator at kyim@tonetranslate.com; (315) 738-1084

Travel Cost

\$0.50/mile if more than 30 miles round trip

For scheduling instructions, click here: <https://www.thecenterutica.org/assets/Services/Compass-Interpreters/Scheduling-Instructions-2021.pdf>

Empire Interpreting Service

109 S. Warren St #406
Syracuse, NY 13202
Phone: (315) 472-1383 or (844) 620-8594

Interpretation Cost

In person: \$125/hr (weekdays 7a-7p); \$135/hr (after 7pm on weekdays, on week-ends, and less than 24hrs notice); \$150/hr on holidays

Phone: \$2.50/minute. No minimum required.

Travel Cost

Billed for any assignment exceeding 30 minutes travel time from the interpreter's place of residence or previous assignment. Billed in hour increments.

Request an interpreter here: <https://www.empireinterpreting.com/request-an-interpreter.html>

Carlos Aguirre of Aguirre Language Services

(Spanish-English only)

Call/Text: (585) 750-3505

Interpretation Cost

In person: \$75/hour, two-hour minimum (billed @ \$150); Half-day 2-4 hours, \$170;
Full day 4-8 hours, \$300

Telephonic/Video/Zoom: \$75/hr, one-hour minimum; **Short/Misc. Calls:** \$35/hr (per day), billed total minutes per day

Translation Cost

\$0.17/word, written words/documents needed in the opposite language

\$50/page, written words/documents needed in the opposite language with more graphic work than text

For more information, visit aguirrelanguageservices.com OR download the full rate sheet here or visit <https://aguirrelanguageservices.com>

Travel Cost

Mileage billed after 30 miles @ IRS standard rate. Will travel all over New York and

REMOTE-ONLY SERVICES

Language Line Solutions

Phone: (800) 752-6096; Email: Translation@LanguageLine.com

Interpretation

Audio/Telephonic: \$3.95/min

Video: \$4.95/min

Email: CustomerCare@LanguageLine.com

Translation

Phone: (800) 878-8523

*pricing varies, get a quote [here](https://www.language.com/s/RequestAQuote): <https://www.language.com/s/RequestAQuote>

Language Link

Sales Phone: (888) 266-2066

Client Services Phone: (855) 579-2704

Interpretation

Audio/Telephonic: \$0.57/min

Video: \$0.89/min for spoken languages; \$1.99/min for ASL

Translation

\$0.10/word for Spanish; \$0.15-0.22/word for additional languages

See full rate sheet [here](https://language.link/wp-content/uploads/sites/8/2022/02/NASPO-Pricing.pdf): <https://language.link/wp-content/uploads/sites/8/2022/02/NASPO-Pricing.pdf>; Email: info@biglanguage.com

Alliance Business Solutions

Phone: (855) 773-2512 or (877) 512-1195; Email: cs@alliantranslate.com

Interpretation

Audio/Telephonic: \$20/ for first 10 minutes and \$2/min thereafter

Video: \$50/hr; see rates [here](http://allianinterpreter.com/en/pricing): <http://allianinterpreter.com/en/pricing>

Translation

\$29/page for certified translation; \$49/page for notarized translation; \$0.12/word for business translations